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# STAFF REPORT UTILITIES DIVISION ARIZONA CORPORATION COMMISSION

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AZ CORP COMAPPLICATION for a Certificate of Convenience and Necessity to Provide Resold DOCUMENT CONFERCTIONS Service and for Determination that Services of the Applicant are Competitive

Applicant:

GLOBAL TOUCH TELECOM, INC.

Docket No.:

T-20428A-05-0800

On October 31, 2005, Global Touch Telecom, Inc. ("Applicant") filed an Application for a Certificate of Convenience and Necessity ("CC&N") to provide resold interexchange services within the State of Arizona. The Applicant amended its Application on February 27, 2006 by submitting a copy of its financial statements for the year ending 2005.

Staff's review of this Application addresses the overall fitness of the Applicant to receive a CC&N to provide competitive resold intrastate interexchange telecommunications services. Staff's review considers the Applicant's technical and financial capabilities, and whether the Applicant's proposed rates for it competitive services will be just, and reasonable.

Staff makes the following finding, indicated by an "X," regarding information filed by the Applicant:  X The necessary information has been filed to process this Application, and the Applicant has authority to transact business in the State of Arizona.  X The Applicant has published legal notice of the Application in all counties where service will be provided. On December 1, 2005, Applicant filed an Affidavit Publication from the Arizona Republic that complies with the Commission's not requirements.  REVIEW OF TECHNICAL INFORMATION  The Applicant has demonstrated sufficient technical capability to provide the proposition of the following reasons, which are marked:		REVIEW OF APPLICANT INFORMATION	
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X The Applicant is currently providing service in other states.  JUL 2 1 2008	services	Publication from the Arizona Republic that complies with the requirements.  REVIEW OF TECHNICAL INFORMATION  The Applicant has demonstrated sufficient technical capability to for the following reasons, which are marked:	to provide the proposed  Arizona Corporation Commiss

- X The Applicant is a switchless reseller.
- In the event the Applicant experiences financial difficulties, end users can access other interexchange service providers.

The Applicant is approved to offer resold interexchange services in nine (9) states, excluding Arizona. Staff contacted nine (9) state PUCs to determine if Global Touch Telecom, Inc. is certificated or registered to provide resold long distance telecommunications services in the states listed by the Applicant. Staff also inquired if there were any consumer complaints against Global Touch Telecom, Inc. Based on this information, Staff has determined that the Applicant has sufficient technical capabilities to provide resold interexchange telecommunications services.

### REVIEW OF FINANCIAL INFORMATION

The Applicant is required to have a performance bond to provide resold interexchange service in the State of Arizona.

The Applicant did provide unaudited financial statements for the year ending December 31, 2005. These financial statements list assets of \$5,208,632, equity of \$2,172,053 and net loss of \$1,238,846. The Applicant did provide notes related to the financial statements.

The Applicant indicated in its tariff (reference Section 2.8.7 on page 27) that it does not require deposits or advance payments from its customers for services. The Applicant's tariff did not indicate that prepayments are collected from its customers. If at some future date, the Applicant wants to collect advances, deposits, and/or prepayments from its resold interexchange customers, Staff recommends that the Applicant be required to file an application for Commission approval. Such application must reference the decision in this docket and must explain the Applicant's plans for procuring a performance bond.

If this Applicant experiences financial difficulty, there should be minimal impact to the customers of this Applicant because there are many companies that provide resold interexchange telecommunications service or the customers may choose a facilities-based provider. If the customer wants interexchange service from a different provider immediately, that customer is able to dial a 101XXXX access code (dial around). In the longer term, the customer may permanently switch to another company.

The Applicant indicated that none of its officers, directors, partners or managers have been involved in any civil or criminal investigations or formal or informal complaint proceedings before any regulatory or law enforcement agency. The Applicant also indicated that none of its officers, directors, partners or managers had been convicted of any criminal acts in the past ten (10) years.

#### REVIEW OF PROPOSED TARIFF AND FAIR VALUE DETERMINATION

X

The Applicant has filed a proposed tariff with the Commission.



The Applicant has filed sufficient information with the Commission to make a fair value determination.

The rates proposed by this filing are for competitive services. In general, rates for competitive services are not set according to rate of return regulation. Staff obtained information from the Applicant and has determined that its fair value rate base is zero. Accordingly, the Applicant's fair value rate base is too small to be useful in a fair value analysis. Staff has reviewed the rates to be charged by the Applicant and believes they are just and reasonable as they are comparable to several long distance carriers operating in Arizona and comparable to rates the Applicant charges in other jurisdictions. Therefore, while Staff considered the fair value rate base information submitted by the Applicant, the fair value rate base information provided should not be given substantial weight in its analysis.

# **COMPETITIVE SERVICES' RATES AND CHARGES**

## **Competitive Services**

The Applicant is a reseller of services it purchases from other telecommunications companies. It is not a monopoly provider of service nor does it control a significant portion of the telecommunications market. The Applicant cannot adversely affect the intrastate interexchange market by restricting output or raising market prices. In addition, the entities from which the Applicant buys bulk services are technically and financially capable of providing alternative services at comparable rates, terms, and conditions. Staff has concluded that the Applicant has no market power and that the reasonableness of its rates will be evaluated in a market with numerous competitors. In light of the competitive market in which the Applicant will be providing its services, Staff believes that the Applicant's proposed tariffs for its competitive services will be just and reasonable.

#### **Effective Rates**

The Commission provides pricing flexibility by allowing competitive telecommunication service companies to price their services at or below the maximum rates contained in their tariffs as long as the pricing of those services complies with Arizona Administrative Code ("A.A.C.") R14-2-1109. The Commission's rules require the Applicant to file a tariff for each competitive service that states the maximum rate as well as the effective (actual) price that will be charged for the service. In the event that the Applicant states only one rate in its tariff for a competitive service, Staff recommends that the rate stated be the effective (actual) price to be charged for the service as well as the service's maximum rate. Any changes to the Applicant's effective price for a service must comply with A.A.C. R14-2-1109.

## Minimum and Maximum Rates

A.A.C. R14-2-1109 (A) provides that minimum rates for the Applicant's competitive services must not be below the Applicant's total service long run incremental costs of providing the services. The Applicant's maximum rates should be the maximum rates proposed by the Applicant in its most recent tariffs on file with the Commission. Any future changes to the maximum rates in the Applicant's tariffs must comply with A.A.C. R14-2-1110.

#### STAFF RECOMMENDATIONS

Staff has reviewed the Application for a Certificate of Convenience and Necessity to offer intrastate interexchange services as a reseller and the Applicant's petition to classify its intrastate interexchange services as competitive. Based on its evaluation of the Applicant's technical and financial capabilities to provide resold intrastate interexchange services, Staff recommends approval of the Application. In addition, Staff further recommends that:

- 1. The Applicant should be ordered to comply with all Commission rules, orders, and other requirements relevant to the provision of intrastate telecommunications service;
- 2. The Applicant should be ordered to maintain its accounts and records as required by the Commission;
- 3. The Applicant should be ordered to file with the Commission all financial and other reports that the Commission may require, and in a form and at such times as the Commission may designate;
- 4. The Applicant should be ordered to maintain on file with the Commission all current tariffs and rates, and any service standards that the Commission may require;
- 5. The Applicant should be ordered to comply with the Commission's rules and modify its tariffs to conform to these rules if it is determined that there is a conflict between the Applicant's tariffs and the Commission's rules;
- 6. The Applicant should be ordered to cooperate with Commission investigations including, but not limited to customer complaints;
- 7. The Applicant should be ordered to participate in and contribute to the Arizona Universal Service Fund, as required by the Commission;
- 8. The Applicant should be ordered to notify the Commission immediately upon changes to the Applicant's name, address, and/or telephone number;
- 9. If at some future date, the Applicant wants to collect advances, deposits, and/or prepayments from its resold interexchange customers, Staff recommends that the Applicant be required to

file an application for Commission approval. Such application must reference the decision in this docket and must explain the Applicant's plans for procuring a performance bond;

- 10. The Applicant's intrastate interexchange service offerings should be classified as competitive pursuant to A.A.C. R14-2-1108;
- 11. The maximum rates for these services should be the maximum rates proposed by the Applicant in its proposed tariffs. The minimum rates for the Applicant's competitive services should be the Applicant's total service long run incremental costs of providing those services as set forth in A.A.C. R14-2-1109;
- 12. In the event that the Applicant states only one rate in its proposed tariff for a competitive service, the rate stated should be the effective (actual) price to be charged for the service as well as the service's maximum rate;
- 13. The rates proposed by this filing are for competitive services. In general, rates for competitive services are not set according to rate of return regulation. Staff obtained information from the Applicant and has determined that its fair value rate base is zero. Accordingly, the Applicant's fair value rate base is too small to be useful in a fair value analysis. Staff has reviewed the rates to be charged by the Applicant and believes they are just and reasonable as they are comparable to several distance carriers operating in Arizona and comparable to the rates the Applicant charges in other jurisdictions. Therefore, while Staff considered the fair value rate base information submitted by the Applicant, the fair value rate base information provided should not be given substantial weight in this analysis; and
- 14. In the event the Applicant requests to discontinue and/or abandon its service area it must provide notice to both the Commission and its customers. Such notice(s) shall be in accordance with A.A.C. R14-2-1107.

Staff recommends that the Applicant be ordered to comply with the following. If it does not do so, the Applicant's CC&N shall be null and void after due process.

1. The Applicant shall file conforming tariffs within 365 days from the date of an Order in this matter or 30 days prior to providing service, which ever comes first, and in accordance with the Decision.

This Application may be approved without a hearing pursuant to A.R.S. § 40-282.

Ernest G. Johnson

Utilities Division

Originator: John F. Bostwick

Date: \_ 7 | 21 | D-6

SERVICE LIST FOR: Global Touch Telecom, Inc. DOCKET NO. T-20428A-05-0800

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